

SUPPORT FOR INDIVIDUALS

HOW TO ACCESS CORONAVIRUS SUPPORT PAYMENTS

With businesses shutting down as a result of lockdown rules across Australia and unemployment levels on the rise, more and more people are leaning on support payments from the Government to get by. You may have just lost your job, but don't panic: we're all in this together and working out how we can get by.

To access the Coronavirus Supplement, follow the steps below:

1. Start Application online
2. Create your MyGov account: my.gov.au/LoginServices/main/login?execution=e2s1
3. If you've never received Centrelink Payments previously you will need to call Centrelink and get a Customer Reference Number.
4. Login to MyGov:
 - Select "link your first service" and follow the prompts
 - Select Centrelink
 - Commence claim application
5. If you're an apprentice or trainee and are already receiving ABSTUDY, AUSTUDY or Youth Allowance you should automatically be topped up with the corona virus supplement.
 - If you need to apply for the supplement, you can either apply for:
 - i. Youth Allowance
 - ii. JobSeeker Payment (formerly known as the *Newstart Allowance*)
 - iii. Parenting Payment
 - To be eligible for the *JobSeeker Payment*, you need to be between 22-66 years old.
 - If you're under 22 the *Youth Allowance* payment can be applied for. You will be asked to provide your income statements and may also be asked for those of your parents.
 - Apprentices and trainees can be eligible if you have lost your job or had a reduction in hours. You will be required to show evidence of a "separation certificate" or other documentation.
 - If you're a Suspended Australian Apprentice, you're also eligible to apply for payments and must have evidence of your suspension (confirmation letter from STS).

To access more information, click on the link below:

servicesaustralia.gov.au/individuals/news/more-financial-support-people-affected-coronavirus